schools
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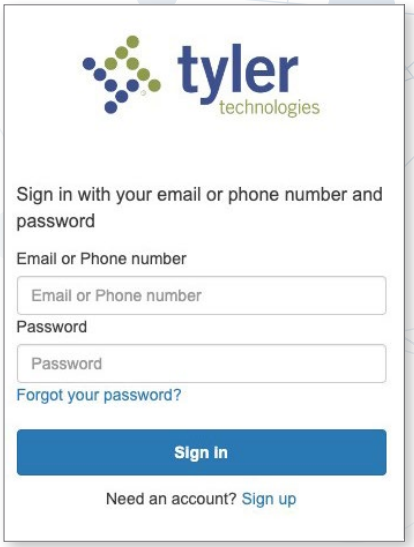
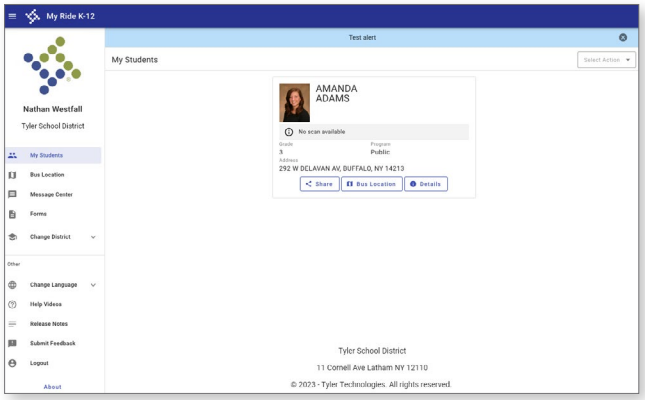
My Ride K-12 Parent User Guide

How to access the My Ride K-12 website

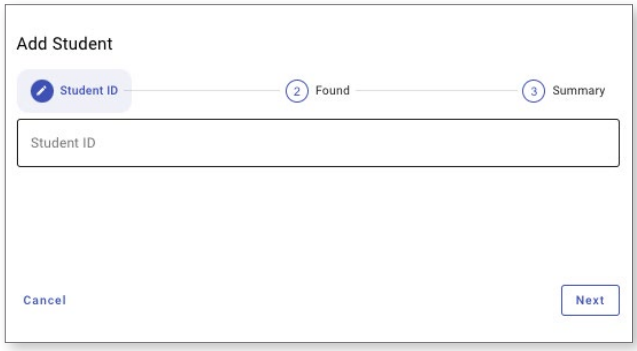
1. Using the Chrome browser, go to **myridek12.tylerapp.com.**
2. If you do not already have a registered email, click **Sign up**.
3. To register, enter your email address, a password, and name.
4. After registering, you will receive a confirmation email. Click on the link in your email to confirm your registration through the My Ride K-12 website.
5. When prompted to find your school district, search for **Heath City School District**.
6. Enter your child's **ID number (lunch number)** and **birth date** to find your child. Repeat this step to add additional students. If you need assistance, please contact your school district.
7. Once you have linked to a student, click on that student's profile to see all relevant transportation information.



Login Screen



My Ride K-12 Dashboard



Find Your Student

8. To share a student link with another person, select a student and click the **Share** button.
9. Enter the email of the person you would like to share with. That person will receive a confirmation email that will automatically link them to the shared student(s). Recipients must register with My Ride K-12, if they have not already done so, to access the student's information.

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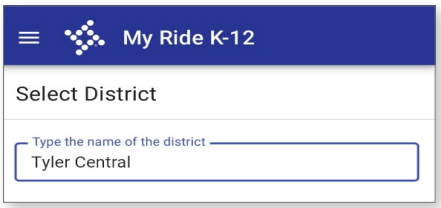
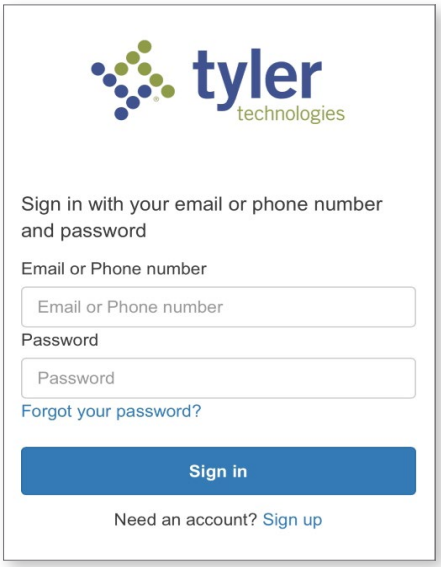
How to access the My Ride K-12 mobile application

1. Download **My Ride K-12** from the Google Play Store or the Apple App Store.
2. After the app installation is complete, open My Ride K-12.
3. When prompted to find your school district, search for **Heath City School District**. If you need assistance, please contact your school district.
4. Once you have selected your district, you will proceed to the login page. If you do not already have a registered email, click **Register**.
5. To register, enter your email address, a password, and name.
6. After registering, you will receive a confirmation email. Tap on the link in your email to confirm your registration through the My Ride K-12 website.
7. Log in, then find a student by going to My Students and choosing the **+** button. This will present the **Add Student** screen.
8. Enter your child's **ID number (lunch number)** and **birth date** to find your child. Repeat this step to add additional students. If you need assistance, please contact your school district.
9. Once you have linked to a student, click on that student's profile to see all relevant transportation information.
10. Press the **Share** button to share a student link with someone else.
11. Enter the email of the person you would like to share with. That person will receive a confirmation email that will automatically link them to the shared student(s). Recipients must register with My Ride K-12, if they have not already done so, to access the student information.
12. **Regularly check for updates to ensure that your device is running the latest version of the app.**
13. **Remain logged in to the app to receive district notifications, even when the app is not actively running.**



Find Your District



App Login Screen

For more information or any ongoing support such as username and password information, bus stop location questions, or other needs please **contact the Heath City Schools transportation department.**

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